

Privacy Policy:

This privacy policy describes the fair information practices that govern the collection, maintenance, use and disclosure of personal information on CDEC's web site and through U.S. mail.

Collection Practices:

Like most other web sites, CDEC maintains web logs that automatically record basic, non-personal information about visitors. This information consists of: IP address, type of browser and operating, date and time of access, pages visited, and referring/exit pages. This web log information is normally used in aggregated form to enable us to make the web site more useful. We like to know which features are popular and how visitors locate the site. Web logs may be used to identify visitors who seek to damage the web site, use the web site in unauthorized ways, or interfere with operations. Information about users who try to engage in any unapproved activities may be shared with law enforcement agencies. We do not collect any personal information about a routine visitor unless that visitor provides it to us.

E-Mail and Print Communications:

If you use CDEC's web site to communicate with co-op personnel, or if you provide personal information through U.S. mail, that information may be saved for future reference or communication.

Uses and Disclosures:

You may be required to provide for authentication purposes some personally identifiable information in order that it can be compared to our membership/service database. In the case of Our Energy, Our Future mailings, users who supply personal information to authorize CDEC to communicate with U.S. elected officials on his or her behalf, will become part of a regular mailing list maintained by CDEC.

The information will not be shared – electronically or otherwise, with any public or private mailing list, including the Our Energy website – OurEnergy.coop – without your written consent. From time to time, CDEC may contact you by email or U.S. mail to inquire whether you wish to remain a part of the Our Energy campaign, or any other regular communication sent by CDEC on your behalf. If at any time, and for any reason, you no longer wish to participate in the campaign or receive non-billing communication, you can opt-out by emailing the co-op or by calling (505) 285-6656.

Personal information you provide is stored in a secure location and is accessible only by designated CDEC staff. We could be required to disclose this information in response to valid legal process, such as a search warrant, subpoena, or court order.

We do not sell, rent or otherwise share the information. We may use excerpts of communications – without specific attribution to any individual – to promote and report on a communication campaign.

Changes in this Privacy Policy:

We reserve the right to modify this privacy policy at any time, so please review it periodically. If we decide to change our privacy policy, we will post those changes here and possibly in other places that we deem appropriate so that you are aware of the changes.

Questions, Access and Disputes:

If you have any questions about this privacy policy, you may email them to the co-op, or call (505) 285-6656.