

****DISCONNECT NOTICE****

Dear Continental Divide Electric Co-op Member;

You are receiving this letter as a reminder that your electric service account is past due and subject to disconnection.

To avoid disconnection, we must receive your past due balance or request for payment arrangement no later than 1/4/2021. Please read the back of your billing statement for additional details.

We realize the continued hardships associated with the current COVID-19 pandemic and will consider reasonable payment arrangements. Please contact our office **prior** to the disconnection date to make your request. Because our Grants and Gallup offices remain physically closed to the public at this time, you can also email or fax your request to <u>vgastonguay@cdec.coop</u> or (505) 287-2234 (fax).

If you have any questions, please contact our billing office or me at the telephone number below.

Thank you, and have a good day.

Victoria Gastonguay

CDEC Customer Service Manager 505-285-6656

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