

## **IMPORTANT NOTICE FOR LIHEAP USERS**

Protection from winter shut-off begins **November 15, 2021**.

To avoid potential disconnection of services, please contact the Human Services Department for eligibility information for the Low Income Heating Energy Assistance Program (LIHEAP) at 1-800-283-4465.

Your service will not be disconnected from November 15, 2021 through March 15, 2022, if you meet the qualifications of LIHEAP, and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2021.

Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the N.M. Public Regulation Commission's consumer relations division at 1-888-427-5772, which will contact the appropriate tribal or pueblo official for assistance.

Para informacion en español llámé (505) 285-6656.