

## DON'T GET LEFT IN THE DARK!

Register to receive text-message updates when outages occur.

Sign up and be eligible to win our \$100 monthly giveaway!

In April 2023, we plan to activate an **Outage Management System (OMS)**.

At that time, account holders will be able to:

- Receive outage notifications, via text
- Receive outage updates, via text
- Report an outage, via text
- Receive other text messages regarding their electric service.

Our OMS software will enable us to more efficiently locate and isolate outages, predict their source, prioritize repairs and dispatch crews to provide faster restoration.

To make the system's messaging service available, we need your current cell phone number **AND** email address (if applicable). You can do this one of three ways:

1. Sign into our online account management app SmartHub, or create a SmartHub account. (*Smart Hub is available at [cdec.coop](https://cdec.coop) and on the Apple and Google app sites.*)
2. Call our Grants or Gallup office, or email [memberservices@cdec.coop](mailto:memberservices@cdec.coop)
3. Complete the back of this form and return it with your next payment.

# Member Update, Text Alerts and Giveaway Entry

To be eligible for our \$100 monthly giveaway, include your cell phone number and email address (if applicable).

If we already have your current info, complete the form to confirm it. You'll still be eligible for the giveaway!

When Continental Divide's outage management software is activated in April 2023 you'll be notified. Keep an eye out for emails, as well. You can opt out at any time.

Member Name \_\_\_\_\_ Acct. No. \_\_\_\_\_

Mailing Address \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_